

Status Update – ISAE 3402 & ISAE 3000

Deviations

Update 28 August 2026

This document provides an updated status overview of the identified deviations in the ISAE 3402 and ISAE 3000 reports covering 1 January 2025 to 31 December 2025 for Unit IT Holding A/S, including updates presented to the Security Council on June 12, 2026.

Reference	Observation	Status Update
5.29	Business continuity plan has not been updated or approved since 2022.	CLOSED Updates and revisions were consciously deprioritised due to the ISO 22301 implementation. ISO 22301 certification has now been achieved.
5.15.2 / B.13	No formal procedure for access control in customer environments; dependency on a single individual.	CLOSED A formalised access management process is now in place, using ServiceNow for all provisioning, changes, and deprovisioning in the SHQF system. The process is implemented and operating effectively.
5.16.2 / B.13	No formal procedure for access control in customer environments; dependency on a single individual.	CLOSED Formalised access management for critical systems (SHQF) has been implemented, eliminating single-person dependency.
5.18.2 / B.13	Insufficient documentation of periodic review of privileged access rights.	CLOSED Formalised review processes are established. SHQF users are subject to periodic reviews, and non-SHQF users are included in both reviews and internal audits.
8.2.1 / B.13	No formal procedure for privileged access to infrastructure supporting customer environments.	CLOSED The procedure has been finalised. We are continuously working to further implement the process across the business.

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Status 3 on deviations from 3402 audit

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